

## **Carver Climate Systems Integrated Management Policy to ISO 9001:2015 and ISO 14001:2015**

Carver Climate Systems considers effective quality and environmental management to be of prime importance to its business and is committed to continuous improvement in performance in these areas.

This policy provides a framework for establishing and reviewing quality and environmental objectives.

Carver Climate Systems is committed to:

- Comply with all legislative and customer requirements pertaining to quality, health and safety and the environment as its minimum standard.
- Develop, implement and maintain an integrated management system, including procedures that provide for:
  - (a) systems of work that minimise risks to safety, health and the environment
  - (b) suitable arrangements for the selection, use, handling, storage and transport of items
  - (c) adequate information, instruction, training and supervision to enable work to be carried out to a high quality standard, safely and without risk to the environment by persons with the necessary competence and in accordance with the agreed parameters with the customer
  - (d) safe premises and work places, including access to and egress from them
  - (e) safe and healthy working environments with adequate welfare facilities
  - (f) leadership and support to suppliers to enable them to contribute to improvements in our overall quality and health and safety and environmental performance
  - (g) prevention of polluting emissions to air, land or water
  - (h) efficient use of natural resources
  - (i) control of noise, dust, odour, vibration, traffic movement or other nuisance or environmental effects which may cause offence to the local community or environment
  - (j) waste minimisation
  - (k) management of waste disposal including recycling where appropriate
  - (l) consultation, occupational health and advisory facilities as required
- Develop and review clear quality, safety, health and environmental performance indicators including:
  - (m) delivery of contract
  - (n) accident and incident performance rates
  - (o) attainment of annual safety, health and environmental objectives
  - (p) training achievement
  - (q) Results of quality, health and safety and environmental and business continuity audits and tests.
- Review and, if necessary, revise this policy on an annual basis.

Carver Climate Systems is committed to satisfying applicable requirements and to continually improve the Integrated Management System.

The Operations Director has overall responsibility for implementing this policy and is responsible for the Company's quality and environmental performance. It is the responsibility of all employees to implement this policy together with their collective and individual responsibilities.

Signed: Brian Lancaster  
European Operations Director